A Fresh Perspective: The Impact of Interns on Research and Culture

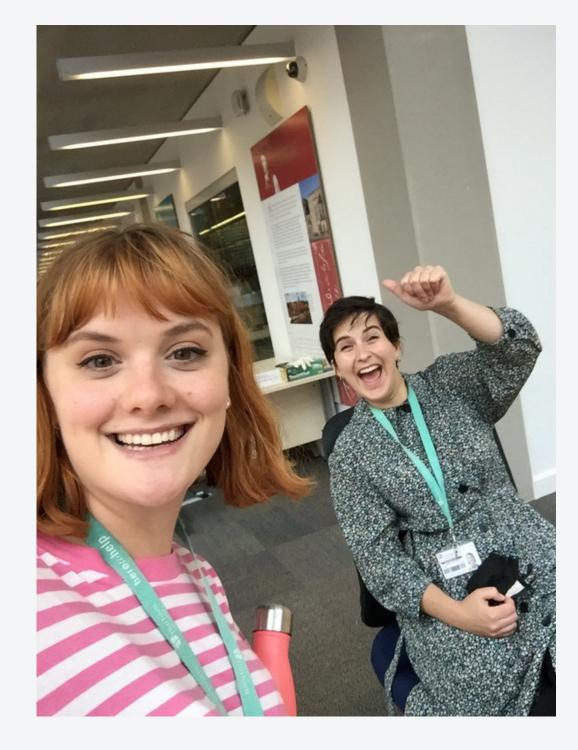
NAOMI BAGULEY & HARRI ENDERSBY-MARSH

(SHE/HER)

(SHE/HER)







Volunteers?



Photo by <u>Brooke Cagle</u> on <u>Unsplash</u>

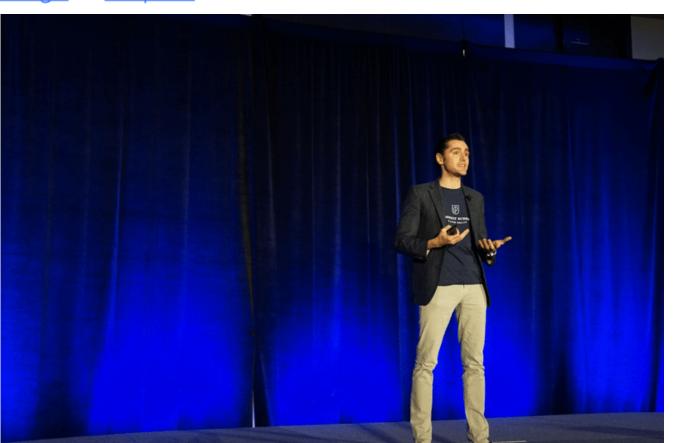


Photo by <u>Product School</u> on <u>Unsplash</u>



Photo by <u>Jason Goodman</u> on <u>Unsplash</u>



Photo by <u>Fred Moon</u> on <u>Unsplash</u>











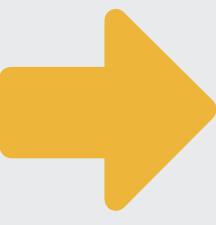








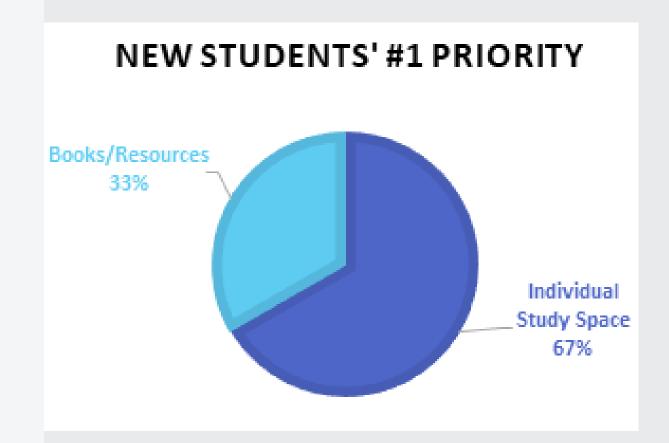
Most important

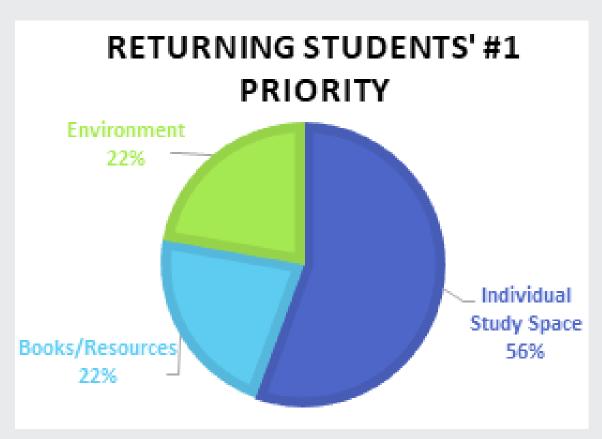


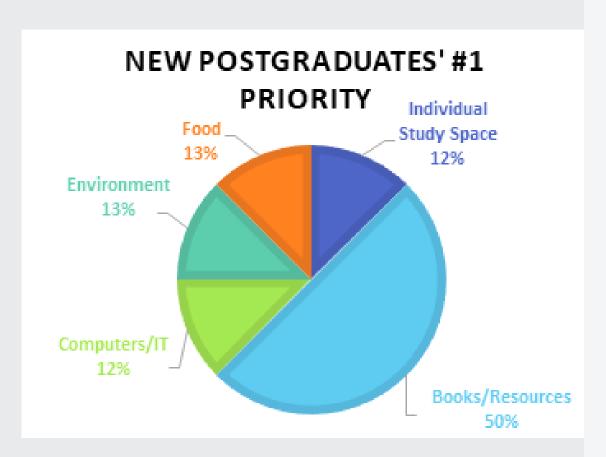
Least important

Findings

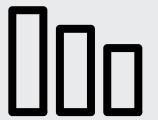
Priorities diversify over time







Integrating UX in DULib





Workshop

Shared results with colleagues



Experimentation

Introduction to UX techniques, fun challenges



Follow-up

Asked other departments/teams how we could help

Barriers





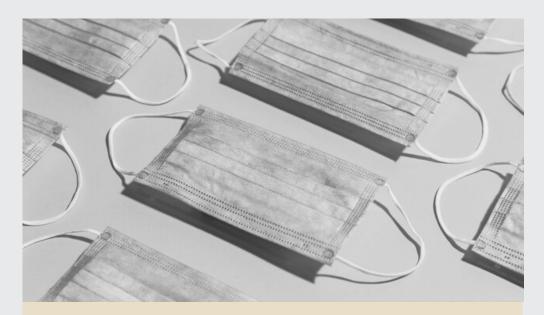
Senior Management buy in

Raising awareness, asking for support with staff time and funding



Implementing change

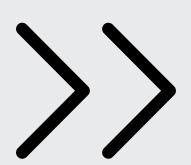
Using our findings to make positive change



Covid

Unable to implement other planned UX projects

What has happened happened since?





New Hires



Professional Development



New Institutions

Questions?

